



## **DANE COUNTY CORE 2.0 UPDATES TO THE PROGRAM**

On September 15, 2022, at 12:00 a.m., the Dane CORE 2.0 Neighborly application portal will close – effectively pausing the ability to submit new applications and additional funding requests.

As of August 29, 2022, the Dane CORE 2.0 Emergency Rental Assistance Program is approaching the distribution of nearly all remaining funds. While this pause means that new applications can't be submitted, any applications submitted before this date will continue to be reviewed and potentially paid, pending funding availability. More funds have been requested from the Federal government to continue to operate the Dane CORE 2.0 Program, and if additional funds become available, the application portal will be reopened.

For anyone with applications submitted before the portal closes, a provider will contact you and continue to process applications until all funding is distributed. If you recently received an email or phone call from the program about processing your application, please log into your Neighborly application to review that communication.

As we learn more about additional rental assistance funds from the US Department of Treasury, updates will be sent to applicants in the Neighborly system.

The Dane CORE 2.0 Program has assisted over 6,300 Dane County households with rental payments since 9/1/2021 – representing over \$40 million in



emergency funding. We thank you for your patience as we await more funding to continue providing this assistance to the community.

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Suppose additional rental assistance funds are received from the US Treasury. In that case, we anticipate that the Dane CORE 2.0 application portal will reopen for new applications, though we are unsure when these funds may become available.

When the application portal reopens, changes will be made to Program eligibility to prioritize rental arrears in line with new guidelines from the US Department of Treasury that prioritize “very low-income households,” which is 50% AMI or \$57,650 for a family of four. These income limits depend on the number of people living in the household and can be found for all household sizes at this link:

[https://www.huduser.gov/portal/datasets/il/il2022/2022summary.odn?states=%24states%24&data=2022&inputname=METRO31540M31540\\*Madison%2C+WI+HUD+Metro+FMR+Area&stname=%24stname%24&statefp=99&year=2022&selection\\_type=hmfa](https://www.huduser.gov/portal/datasets/il/il2022/2022summary.odn?states=%24states%24&data=2022&inputname=METRO31540M31540*Madison%2C+WI+HUD+Metro+FMR+Area&stname=%24stname%24&statefp=99&year=2022&selection_type=hmfa)

The full list of Dane CORE 2.0 Program changes, should the portal be reopened, is listed below. Please familiarize yourself with the changes below to learn how they may affect your family or household’s eligibility for assistance.

If the portal is reopened, changes will include:

- Household income must be less than 50% of Area Median Income (lowered from 80%)
- Payments will be made for rental arrears (past-due rent) only
- Only arrears (past-due rent) accrued since July 1, 2021, will be eligible



- Prospective (forward/future) rent payments will no longer be eligible payments\*
  - \*unless paired with security deposit assistance

### **Phones**

Thank you for calling our office about the Dane CORE 2.0 Program. We have distributed nearly all funding currently available to us, and the application portal will close on September 15, 2022, at AM. We will continue to process applications but cannot provide an exact date your application will be processed – or if there will be enough funding for all applications.

All applications will continue to be processed on a first-submitted first-reviewed basis until all remaining funding has been distributed. Though the application portal will close on September 15, 2022, at AM, we will attempt to fund as many applications as possible that have been submitted by this date. We will update our website with more information on additional funding that we may receive as we await the possibility of additional funds for the program from the US Department of Treasury.

### **Email**

Thank you for emailing (Community Partner agency) regarding your Dane CORE 2.0 application. At this time, we have distributed nearly all available funding. The Neighborly application will be closing on September 15, 2022, at 12:00 AM. We will continue to process applications until all funding is distributed. Applications will be processed in the order applications were submitted as long as funding is available.



For more information on funding, please visit [www.DaneCore.org](http://www.DaneCore.org). If you have an active application for rental assistance, please log in to the application portal to ensure there are no outstanding tasks you must complete. The application portal link is here: <https://portal.neighborlysoftware.com/DANECORE/Participant>

The application portal will re-open if additional funds are received from the US Treasury. If and when the application portal is re-opened, program changes will be implemented to target funds to those with the most severe economic hardship.

Changes will include:

- Household income must be less than 50% of Area Median Income (lowered from 80%)
- Payments will be for rental arrears (past-due rent) only
- Only arrears accrued since July 1, 2021, will be eligible
- Prospective (forward/future) rent payments will no longer be eligible payments\*
  - \*unless paired with security deposit assistance